

JOHNSON TELEPHONE COMPANY – RESTORING INTERNET FREEDOM ORDER

In accordance with the Federal Communications Commission (FCC) Ruling FCC-17-166 Restoring Internet Freedom, Johnson Telephone Company's (JTC) policies to the following areas is provided.

Network Management Practices

Blocking – JTC does not block end user access to lawful content, applications, service or other non-harmful devices.

Network management activities may include identifying spam and preventing its delivery to customer email accounts and detecting malicious internet traffic and preventing the distribution of, or inadvertent access to, malware phishing, viruses, or other harmful code or content. JTC believes that all such circumstances constitute reasonable network management practices.

Throttling – JTC does not degrade or impair access to lawful internet traffic on the basis of content, application, service, user or use of a non-harmful device.

Affiliated Prioritization – JTC does not directly or indirectly favor some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for considerations, monetary or otherwise.

Paid Prioritization – JTC does not directly or indirectly favor some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.

Congestion – JTC will attempt to mitigate both Denial-of Service (DoS) and Distributed-Denial-of-Service (DDoS) attacks through technical safeguards. All internet traffic is treated as equal. JTC notes that congestion may from time to time impair, degrade or delay some traffic.

Application-Specific Behavior – JTC does not block or rate-control specific protocols or protocol ports, modify protocol fields in ways not prescribed by the protocol standard, or otherwise inhibit or favor certain lawful applications or classes of lawful applications.

Device Attachment Rules – JTC does not have any approval procedures that must be satisfied before a device can be connected to its network. Customers may use any lawful, compatible, type-accepted (if necessary) and commercially available device which they desire on the JTC network, as long as such device does not harm the network. Support for customer provided devices is provide on a best effort basis and customers may be requested to utilize JTC supplied devices.

Performance Characteristics

Service Description – Actual access speeds and time delays (latency) are dependent on the service offering purchased by the customer, geographical proximity to internet peering locations, technology used to deliver the service, and characteristics of JTC’s network. All broadband internet services are suitable for use with real-time applications. Customers can test their actual speeds at jtc-companies.net

Impact of Non-Broadband Internet Access Service Data Services – Facilities based voice services and IP-based video services are delivered on the same physical connection using different service flows and are given priority over broadband internet access services.

Commercial Terms

Price – JTC offers different levels of service at different prices. These service tiers and prices are detailed at jtc-companies.net.

Privacy Policies – The JTC Data Privacy Policy can be found at jtc-companies.net.

Redress Options – Questions and complaints regarding these practices should be addressed to:

Johnson Telephone Company
PO Box 39
Remer, MN 56672
218-566-2302